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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Pereg et al.

Assignee: NICE SYSTEMS LTD.

Application No.: 10/567,810

Filing Date: February 9, 2007

For: METHOD AND APPARATUS FOR SEGMENTATION OF AUDIO INTERACTIONS

Examiner: Not Yet Assigned

Group Art Unit: 2615

Confirmation No.: 7166

Customer No.: 27623

Attorney Docket No.: 0004809USU/2279

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

We are enclosing:

1. Revocation of Previous Powers and Appointment of New Powers of Attorney with Certificate under 37 CFR § 3.73(b);
2. Transmittal letter in duplicate; and
3. Postcard.

Please charge any additional fees or credit any such fees, if necessary to Deposit Account No. 01-0467 in the name of Ohlandt, Greeley, Ruggiero & Perle. A duplicate copy of this sheet is attached.

Respectfully submitted,



Charles N.J. Ruggiero

Reg. No. 28,468

Ohlandt, Greeley, Ruggiero & Perle, L.L.P.

One Landmark Square, 10<sup>th</sup> Floor

Stamford, Connecticut 06901-2682

(203) 327-4500

Date: February 25, 2009

**CERTIFICATE OF MAILING**

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO: MAIL STOP AMENDMENT, COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450, ON FEBRUARY 25, 2009.

Suzanne Lombardo

NAME



SIGNATURE

2/25/09

DATE

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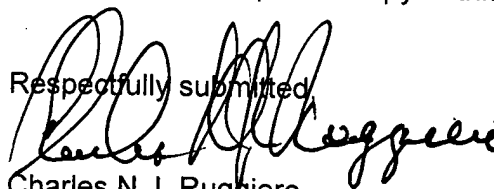
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Suzanne Lombardo  
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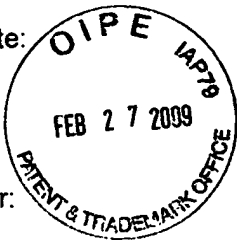


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**REVOCATION OF PREVIOUS POWERS AND  
APPOINTMENT OF NEW POWERS OF ATTORNEY WITH  
CERTIFICATE UNDER 37 CFR §3.73(b)**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

I, Shlomo Shamir, as President of the assignee identified above, hereby revoke all previous Powers of Attorney for this patent application, and hereby appoint the following attorneys to maintain and prosecute this application and to transact all business in the U.S. Patent and Trademark Office in connection therewith.

Charles N.J. Ruggiero  
Paul D. Greeley  
J. Robert Dean  
John Yankovich

Reg. No. 28,468  
Reg. No. 31,019  
Reg. No. 33,490  
Reg. No. 42,240

Please send all future correspondence and direct all telephone calls to the following address and telephone number;

Charles N.J. Ruggiero  
OHLANDT, GREELEY, RUGGIERO & PERLE, L.L.P.  
One Landmark Square, 10<sup>th</sup> FLOOR  
Stamford, CT 06901-2682  
Telephone: (203) 327-4500  
Telefax: (203) 327-6401

January 15, 2009  
10/567,810



CERTIFICATE UNDER 37 CFR 3.73(b)

NICE SYSTEMS, LTD, an Israeli corporation certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel 017570, Frame 0325, or for which a copy thereof is attached.

OR

B. ☐ A chain of title from the inventor(s) of the patent application identified above to the current assignee as shown below:

1. From: \_\_\_\_\_ To: \_\_\_\_\_  
The document was recorded in the Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached.

2. From: \_\_\_\_\_ To: \_\_\_\_\_  
The document was recorded in the Patent and Trademark Office at Reel \_\_\_\_\_, Frame \_\_\_\_\_, or for which a copy thereof is attached.

☐ Additional documents in the chain of title are listed on a supplemental sheet attached hereto.

☐ Copies of assignments or other documents in the chain of title are attached.

The undersigned has reviewed all the documents in the chain of title of the patent application identified above and, to the best of the undersigned's knowledge and belief, title is in the assignee identified above. The undersigned (whose title is supplied below) is empowered to act on behalf of the assignee.

I hereby declare that all statements made herein are true, and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under §1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Executed this 16th day of February, 2009.

By: \_\_\_\_\_

[NAME OF OFFICER]  
[TITLE OF OFFICER]

SHLOMO SHAMIR  
PRESIDENT